

# **bamboo flooring** warranty

## **Limited Warranty for Domestic or Commercial Use - Bamboo Flooring.**

Style Plantation want you to be happy and confident in your investment. Style Plantation is committed to providing the finest bamboo Flooring products in the market.

The Style Plantation name is synonymous with quality, durability, beauty and uniqueness. Our superior design, production technologies and style allow us to provide one of the best warranties in the industry subject only to a few common sense exclusions.

## **Ten Year Structural Warranty.**

Style Plantation warrants that the Flooring sold under this Warranty is, at the time of sale, free from defects in material and manufacture and that it conforms to Style Plantation's standard specifications for the Flooring model. Style Plantation further warrants that when professionally installed according to Style Plantation specifications and when maintained according to Style Plantation instructions and used for its intended purpose, the Flooring will not delaminate, separate, buckle or cup as a result of a manufacturing defect for ten (10) years from the date of sale.

## **Five Year Finish Warranty.**

For pre-finished Flooring, Style Plantation warrants that the factory-installed finish on the Flooring is, at the time of sale, free from defects in material and manufacture and that it conforms to Style Plantation's standard specifications for the finish. Style Plantation further warrants that when the Flooring is maintained according to Style Plantation instructions and used for its intended purpose, the finish will not wear through to the underlying Flooring or separate from the Flooring as a result of a manufacturing defect for five (5) years from the date of sale. This Warranty does not cover scratches, reduction in the shine of the finish, or damage to the finish caused by damage to the underlying Flooring.

The Style Plantation installation instructions MUST be followed as a condition for these Warranties to have effect. You may obtain these instructions directly from a Style Plantation showroom or by sending an email request to [info@styleplantation.com](mailto:info@styleplantation.com).

## **These Warranties do not cover damage or defects resulting from or in any way attributable to:**

1. Improper storage, handling or installation of the Flooring (including improper installation of joists and sub-Flooring or improper surface preparation);
2. Abuse, lack of maintenance, neglect, abnormal use or misuse, negligence, application of solvents, corrosives or other chemicals to the Flooring, colour change, fading or damage due to exposure to the sun, excessive pivot and point-loads, spike-heeled shoes, unpadded furniture feet, water, damage from sand, pebbles or other abrasives or other unintended uses;
3. Insect infestation after shipment from the point of origin;
4. Stains and finishes;
5. Improper alterations of original manufactured product;
6. Moisture problems (including subfloor moisture, leaks, rain, wet mopping, etc.) or excessive atmospheric conditions i.e. humidity, dryness or heat;
7. Settlement or movement of the structure to which the Flooring is attached;
8. Natural events such as hurricanes, tornadoes, earthquakes, and floods; or

9. Variations in colour, grain and markings that exist in the Flooring when new (such variation in bamboo is a natural occurrence, so that Flooring may not match display samples) or that develop over time because of varying exposure to sunlight or UV light; or

10. Installation of Flooring with visible defects.

This Warranty extends to the buyer and to the owner of the first structure in which the Flooring is installed during the Warranty Period.

## **Disclaimer of Implied Warranties.**

The above Warranties are the exclusive and sole Warranties given by Style Plantation for the Flooring. They supersede any prior, contrary or additional representations, whether oral or written. Style Plantation disclaims all other Warranties – whether express, implied or statutory, including any Warranty of merchantability, any Warranty of fitness for a particular purpose, and any implied Warranties arising from course of dealing or usage of trade.

## **What We'll Provide if the Flooring is Non-compliant.**

If during the applicable Warranty Period, the Flooring does not conform to the preceding Warranties, the owner of the Flooring shall notify the Style Plantation outlet that the product was purchased from, and within a reasonable time Style Plantation will provide, at its option, one of the following:

1. repair of any non-compliant or defective Flooring (for defects in finish, this means refinishing the affected boards);
2. provision of compliant boards to replace any non-compliant boards. This allowance shall be included only during the first two years of use and it does not include the cost of removal of fixtures installed on the Flooring;
3. refund of the purchase price for any non-compliant boards that have not been installed; or
4. refund of the percentage of the purchase price for the noncompliant boards equal to the percentage of the Warranty Period remaining when Style Plantation is notified of the non-conformity.

## **These remedies shall be the exclusive and sole remedies for any breach of Warranty.**

If the Flooring does not comply with the Warranty, the owner of the Flooring must notify Style Plantation in writing at the address below within thirty (30) days after discovering the non-conformity. The notice must describe the location and nature of the non-conformity. The owner must give Style Plantation a reasonable opportunity to examine the claimed non-conformity before undertaking any repairs, removal or replacement. The owner must present the original invoice, bill or other proof of the date of purchase. Compliance with the requirements of this paragraph is a condition to coverage under the Warranty: if these requirements are not complied with, Style Plantation will have no obligation to remedy any non-conformities.

## **Exclusion of Incidental and Consequential Damages.**

In no event shall Style Plantation be liable for any incidental, special, indirect or consequential damages, whether resulting from non-delivery or from the use, misuse or inability to use the product or from defects in the product.