

# BAMBOO FLOORING

Buyer's Guide Checklist



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### Product Questions

	Yes	No
Has the company continuously developed boards ideally suited to Australian conditions?	<input type="checkbox"/>	<input type="checkbox"/>
Can the boards be sanded and polished multiple times?	<input type="checkbox"/>	<input type="checkbox"/>
Have the boards been treated for insect and fungal prevention?	<input type="checkbox"/>	<input type="checkbox"/>
Do you receive a written product warranty?	<input type="checkbox"/>	<input type="checkbox"/>
Can they customise colour?	<input type="checkbox"/>	<input type="checkbox"/>
Have they carried out scientific testing on all their products and can they provide hardness tests for each product?	<input type="checkbox"/>	<input type="checkbox"/>
Do they use European low emission glues and coatings for a safer home?	<input type="checkbox"/>	<input type="checkbox"/>
Does the company have a complete range of colour matched accessories e.g. stair treads, handrails, skirting etc?	<input type="checkbox"/>	<input type="checkbox"/>

### Installation Questions

Are all installers qualified, professional tradesmen experienced with bamboo?	<input type="checkbox"/>	<input type="checkbox"/>
Is every floor installed in the same predictable way, in accordance with tested and quality assured company policy and procedures?	<input type="checkbox"/>	<input type="checkbox"/>
Are all installers required to undergo initial and ongoing comprehensive bamboo floor laying training?	<input type="checkbox"/>	<input type="checkbox"/>
Is the installation being supervised by an experienced site supervisor?	<input type="checkbox"/>	<input type="checkbox"/>
To ensure high quality installation, does the company do a thorough site assessment, including moisture and level checks?	<input type="checkbox"/>	<input type="checkbox"/>
Do they provide an installation warranty?	<input type="checkbox"/>	<input type="checkbox"/>
Are the installers rated by customer feedback?	<input type="checkbox"/>	<input type="checkbox"/>
Do they recommend and co-ordinate with other trades to ensure efficient installation timing?	<input type="checkbox"/>	<input type="checkbox"/>
Is stock available at short notice?	<input type="checkbox"/>	<input type="checkbox"/>
Is all rubbish removed from site?	<input type="checkbox"/>	<input type="checkbox"/>



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**Style Plantation Holdings Pty**

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ABN 28 113 587 438

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### Company Questions

- |   | Yes                      | No                       |
|---|--------------------------|--------------------------|
| Do they offer a complete installation package?  | <input type="checkbox"/> | <input type="checkbox"/> |
| Do they manage the entire process from direct relationships with the manufacturing facilities right through to servicing the fully installed floor years later? | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the company have a quality assurance department?   | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the company invest in research and development to constantly improve the product?  | <input type="checkbox"/> | <input type="checkbox"/> |
| Can they produce testimonials that rate the company's performance?  | <input type="checkbox"/> | <input type="checkbox"/> |



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